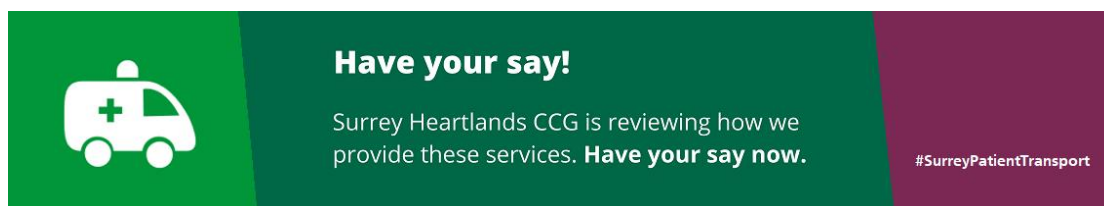


NHS Patient Transport Services Survey



Online Survey: Service Users and Carers - have your say on Non-Emergency Patient Transport Services.

Surrey Heartlands Clinical Commissioning Group (CCG) commissions non-emergency patient transport services for residents within the local catchment area. The CCG is currently reviewing these services and wants to hear the experiences of service users and their carers or family members who have helped them access the service.

The CCG hosted five Round Table discussions late last year. These were multi-disciplinary sessions with clinicians, NHS teams, and service user representatives including learning disabled, the elderly, physically disabled, and service users with sensory impairments.

Based on the themes that emerged at the Round Tables, the CCG has launched an online User Survey. It's a quick, online survey of multiple-choice questions.

As some patient transport users may not have access to technology, we are inviting service user carers and families to complete the survey on their behalf.

The survey is [here](#). It closes at 11.59pm on Sunday 7 March 2021. Please take five minutes to offer your experiences and suggestions.

You can see FAQs and minutes from the Round Tables on the Patient Transport Services web page [HERE](#).

Focus Groups: The Patient Transport procurement team are hosting online focus groups of service users in late February and early March. If you are a patient transport service user, and would like to take part, contact tatty.scott@nhs.net for more information.